

**Parking Survey Results are available at [www.brentforddockresidents.co.uk](http://www.brentforddockresidents.co.uk)**

### Dock Shop

We have received a lot of positive feedback following the changes to the Dock Shop in recent months, with a much better range of products and keener prices - all delivered with friendly service.

**Don't forget the wine tastings this weekend between 5-8pm!**



### Marina News – Website Now Live!

[www.brentfordmarina.co.uk](http://www.brentfordmarina.co.uk)

Facebook

**BRENTFORD DOCK MARINA**  
Where the Tidal Thames meets the Grand Union Canal



On Sunday 6th April, as well as the Oxford-Cambridge Boat Race taking place, there is also to be an alternative river race, organised by the R.N.L.I. to raise funds for their Thames crews.

The race will involve 250 model life boats, sponsored by various rowing clubs etc, in a drifting-up-on-the-tide race from just upstream of the Marina to the London Apprentice in Old Isleworth. If anyone fancies watching, the event is due to take place from 4pm; it will be like a big race of "poo sticks"!

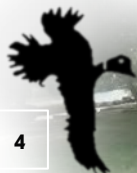
### Brentford Dock Residents' Association Events

Please see the notice Board Outside the Office for details

Further information please contact Jennifer Corbin on 020 8568 1146

or Email [jpcorbin195@btinternet.com](mailto:jpcorbin195@btinternet.com)

All Residents Welcome!



Residents' Website: [www.brentforddockresidents.co.uk](http://www.brentforddockresidents.co.uk)



# Brentford Dock Newsletter

March/April 2014

### Syon Park Passes

The first batches of around 80 passes for Syon Park have been issued; based on previous years this suggests that there may be a similar number yet to renew.

Please note that existing swipe cards will be cancelled on 1<sup>st</sup> May if we have not received an application for the current season by this date.

If you have swipe cards which you no longer need please return these to the Management Office as they can be reprogrammed.



### Heathrow Airport Limited/Nationwide Window Replacement

We are aware of and sympathetic to the frustration and inconvenience being caused by the slow progress of the window replacements currently under way in Numa Court and the continued presence of scaffolding on the Block. Numa Court Residents have been written to this week by their Block Director, with details of those with whom individual complaints and comments can be lodged.

Unfortunately, direct requests for information on the progress of the scheme have not received adequate response to date. These concerns have now been escalated to the highest levels of HAL and our local Councillor Steve Curran.

At the time of writing we are unable to provide any further information but will pass this on as soon as responses are received.

Though we remain supportive of the Night Noise Insulation Scheme and its wider benefits for the Estate as a whole (in terms of Maintenance costs), it is clear that much must be done by HAL/Nationwide to restore confidence in the scheme.

Tuffin Ferraby Taylor  
LLP / Heathrow  
Airport Limited

Alex Windle-Hills - HAL  
(Heathrow Helpdesk)

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Residents' Website: [www.brentforddockresidents.co.uk](http://www.brentforddockresidents.co.uk)

## Storage Units / Bike Stores

The 14 new storage units under Otho Court will be ready for occupation in the next 2 weeks. Demand for these has exceeded availability: please get in touch as below if you would like to pre-register for any future stores.

All Residents who have expressed an interest in bike stores have been contacted in recent weeks, regarding new spaces which are available.

Please contact [managementoffice@brentford-dock.co.uk](mailto:managementoffice@brentford-dock.co.uk) if you would like to obtain a space or no longer require one.



## Brentford Dock Limited Website / Handbooks

We are pleased to announce that work has started on a dedicated Brentford Dock Management Office website, with the intention to:

- Provide a user friendly 'one stop shop' for most Management Office procedures, queries and dissemination of information.
- Present a 'user friendly' image to Residents and outsiders/purchasers.
- Make the running of Brentford Dock more efficient, transparent and professional.

As part of this process, we are also overhauling the 'Shareholder's Handbook' (last issued in 2005) and the 'Tenants' Handbook' (2010).

Copies of the Tenants' Handbook are still available from the Office upon request and are provided to occupiers of rented property on the Estate as a matter of course.

## Residents' Clubroom



The Residents' Clubroom at 1 Augustus Close is available to hire for parties and other events at a rate of £10 per hour, with a security deposit of £100 per booking. (The hire fee is waived for charitable events and Dock-wide 'social' gatherings: ie 'All Residents Welcome'). FFI- contact the Management Office.

## British Summer Time – Spring Forward!

Remember – clocks go forward 1 hour at 2am on Sunday 30<sup>th</sup> March (also Mothering Sunday...).

Please note that time clocks controlling lighting on the Estate (and Syon Gate) will be adjusted on Monday 31<sup>st</sup> March.



## Dock Road

The new barrier will be installed within the next 4 weeks; with protective bollards to prevent further damage from vehicle impact and businesses on Dock Road have been informed of this.



It is a relief to have easy access to the High Street (and Brewery Tap!) restored, however we are aware that there are still some outstanding items to be addressed following the Canal and River Trust's painting works – such as the scaffolding which remains fixed to 'our' bridge. This will be removed next week.

'Principal' inspection of the Dock Road bridges will be carried out in the next few weeks – this is necessary every 7 years to ensure the soundness of the structures and will inform the necessity of maintenance / painting works to the bridges, which is budgeted for next year.

## Gas Prices / Consumption

As there has been much in the news recently concerning energy prices and the effect of 'current affairs' (Ukraine) on gas supplies, please be reassured that the gas contract for supply of the heating /hot water system was placed at the end of January, having secured a price reduction of nearly 5%.

On the subject of gas consumption – please ensure that radiator valves and hot water thermostats are adjusted to reflect the warmer weather as it comes: this helps reduce the amount of gas used, which will benefit the Service Charge as well as saving the planet.